

Office of the President

Re: Complaint regarding unauthorized use of your personal information to obtain credit card used to pay SOBA America Dues

July 24, 2019

Dear Mrs.

SOBA America received your letter dated May 16th, 2019 alleging that money in the amount of \$1,500 was paid to SOBA America using an unauthorized cfredit card in your name. Thank you for reaching out to SOBA America regarding this matter. We are sorry for any inconveniences this may have caused to you.

As you know, this is a serious allegation and we take it seriously. SOBA America strives to conduct business in an honorable and lawful manner at all times. That is why we are taking swift action regarding this matter. I write to inform you that we have decided that, given the controversial nature of the payment and pending any investigation, we are taking steps to reverse the charges to the said card in the amount of \$1500. By this, SOBA America does not assume any responsibility for any crime that may have been committed in the use of the said card to make payments to SOBA America. This reversal of charges should end any involvement SOBA America has in this matter.

Sincerely,

Dr. Bertrand Fote

President - SOBA America